

# Changing the world, one nanometer at a time

ASML gives the world's leading  
chipmakers the power to mass produce  
patterns on silicon

# Customer Support Engineer - based in Dresden

ASML Dresden is looking for talented people

ASML



## Introduction

ASML brings together the most creative minds in science and technology to develop lithography machines that are key to producing faster, cheaper, more energy-efficient microchips. We design, develop, integrate, market and service these advanced machines, which enable our customers - the world's leading chipmakers – to reduce the size and increase the functionality of their microchips, which in turn leads to smaller, more powerful consumer electronics.

## Job Description

Customer Support Engineer (CSE) are part of the Customer Support organization, which is responsible for the installation, qualification, repair and maintenance of the ASML systems at the customer site.

## Purpose of the job:

Analyze and diagnose problems and make repairs at customer site, if needed by effectively escalating to the next higher level, based on broad knowledge of most systems, using system documentation, to solve problems. Execute regular maintenance, implement upgrades, and provide elementary training to the customer and ensure proper operation of ASML machines at customer site.

## Education

Bachelor in Engineering field or equivalent experience

## Experience

experience in semiconductor industry during internship for example are welcome but not required

## Personal Skills

- good communication skills, English - fluent, spoken and written
- be a strong Team Player
- Strong logical thinking, problem solving skills and show attention to details
- ability to effectively work in a demanding and challenging environment
- show ownership and responsibility, be proactive and drive for changes
- enable Quality Mindset in daily operation

If we have attracted your interest, more details are available on our website or call us +49 (0)173 386 10 32

<https://www.asml.com/en/careers/find-your-job?query=11771>